

Addendum to Celcom Mobile Sdn Bhd (“Celcom”) Customer Agreement Form (CAF)

TERMS AND CONDITIONS

Celcom Broadband Basic + Modem Bundle Package (“Package”)



General

- This Addendum shall be read together with the terms and conditions of Celcom’s Customer Agreement Form (CAF) and terms and conditions on the use of Celcom Broadband Service as posted in our website at www.celcom.com.my.
- Wherever Customer Agreement Form (CAF) is mentioned, it shall refer to the Celcom’s Registration Form.
- This Addendum shall supersede and replace all prior agreements, arrangements or understandings entered between the Customer and Celcom.
- This Package is open to all customers (Non-Malaysians / Expatriates is subject to a full deposit of RM500 and is to be collected upon registration).
- This Package shall start from April 2008 and shall continue to be valid for a period until further notice from Celcom.
- Celcom reserves the rights to change, amend and alter any part of this Addendum and/or Package including the terms and conditions without prior notice to the Customer and the Customer agrees to be bound by such changes, amendments and alteration.
- In the event of any inconsistency between the provisions of this Addendum and the terms and conditions of the CAF, the provisions of this Addendum shall prevail and supersede such inconsistent provisions of the CAF in relation to the matters covered in this Addendum.
- Celcom reserves the right to withdraw and terminate this Package without any prior notice to the Customer.

Package and Tariff Rate

The Customer under this Package will be subject to the following tariff and rates:

Items	Description
Package Components	<ul style="list-style-type: none"> • Celcom Broadband Basic with speeds of up to 384 kbps • Free 3G / HSDPA USB Modem
Package Value	RM 99 per month
Broadband Modem	Free 3G/HSDPA USB modem with 1 year warranty (subject to terms and conditions)
Voice Tariff	Not Applicable
SMS Tariff	Not Applicable
Other Data Tariff	Rates will be based on the current charges for any content downloading including but not limited to ring tone, movies, wall papers etc..
SIM Card	Free 128K USIM Card (3G USIM Card)
Free VAS	Not Available
Minimum Allowable Credit Limit	RM250
Contract Period	18 Months
Penalty for early termination	RM 350
Deposit	Nil
Upfront Payment	RM 297

Payment Information

Item	Upon Registration	1st Bill	2 nd Bill	3 rd Bill	4 th Bill	5 th Bill onwards
	(RM)	(RM)	(RM)	(RM)	(RM)	(RM)
Upfront	297	(297)	0	0	0	0
Connection Fee	0	0	0	0	0	0
Stamp Duty	0	10	0	0	0	0
Pro-rated Package Value (PV)*	0	Prorate PV	0	0	0	0
Advanced PV	0	99	99	99	99	99
Total	297	(- 297) + 10 + Prorate PV + 99 ++	99 ++	99 ++	99 ++	99++

++ indicates any content download/roaming charges.

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** The total amount does not include 5% government tax,

1. Pro-rated Package Value (PV) is charged in 1st month bill for the Customer who have registered less than a full month's billing cycle.
2. Customers need to pay the Stamp Duty (RM10) and the pro-rated PV as reflected in the first month bill. Failing to pay these charges within the first 3 months will cause credit management actions (Temporary Disconnection) to be taken against this customer.
3. Pro-rated PV will also be charged in termination of bill if the Customer disconnects the line before the billing cycle date.
4. In the event of customer registered on the billing cycle date, one backdated PV will be charged in 1st month bill.
5. Voice Calls and SMS are not provisioned with this plan, which means outgoing and incoming calls will be blocked.
6. Customer under this Package will enjoy a free Unlimited Internet Browsing. This Package is only considered unlimited when used domestically within Celcom's Network. On roaming the calculation of charges will be based on roaming pay per use rates as determined by our roaming partners. Please refer to www.celcom.com.my for the data roaming rates.
7. However, for international roaming internet browsing / usage Customer must subscribe the International Roaming services and the charges will be based on the roaming country's rate and Celcom's prevailing rates.

Reconnection

Upon reconnection of the service, the Customer (previously under this Package) will be reconnected into the SAME bill plan and continue to enjoy the tariff rate offered under this Package. RM10 reconnection fee will be imposed.

Termination

If the Customer terminates the said Package before the expiry of the Contract Period or early termination, the Customer has to return the USB modem at the point of termination.

Others

All devices are supplied by a third party. Celcom shall not be liable and disclaims any liability whatsoever of any claim against Celcom for any act of theft, stolen, or attributed by act of Customer.

By signing this form, I hereby confirm that I have read, clearly understood and agreed to the aforesaid terms and conditions

(Customer Signature)

In the presence of

Customer's Name :

Staff Name :

NRIC. No (New) :

Staff No :

Date :

Date :