

**Addendum to Celcom Mobile Sdn Bhd ("Celcom") Customer Agreement Form (CAF)**

**TERMS AND CONDITIONS**



**Celcom Broadband Basic Package ("Package")**

**General**

- This Addendum shall be read together with the terms and conditions of Celcom's Customer Agreement Form (CAF), terms and conditions on the use of Celcom Broadband Service and Celcom's Fair Usage Policy as posted in our website at [www.celcom.com.my](http://www.celcom.com.my).
- Wherever Customer Agreement Form (CAF) is mentioned, it shall refer to the Celcom's Registration Form
- This Addendum shall supersede and replace all prior agreements, arrangements or understandings on the same subject matter entered between the Customer and Celcom.
- This Package is open to all Celcom's existing Customers, all Malaysians and Non-Malaysians / Expatriates. However Non-Malaysians / Expatriates are subjected to a refundable deposit of RM500 and this is to be collected upon registration
- This Package shall start from July 2007 and shall continue to be valid for a period until further notice from Celcom.
- Celcom reserves the rights to change, amend and alter any part of this Addendum and/or Package including the terms and conditions and policies without prior notice to the Customer and the Customer agrees to be bound by such changes, amendments and alteration.
- In the event of any inconsistency between the provisions of this Addendum and the terms and conditions of CAF, the provisions of this Addendum shall prevail and supersede such inconsistent provisions of the CAF in relation to the matters covered in this Addendum.
- Celcom reserves the right to withdraw and terminate this Package at any time without any prior notice to the Customer.

**Package and Tariff Rate**

The Customer under this Package will be subject to the following tariff and rates as per Table 1 below:

Table 1

Items	Description
Package Value	<i>RM68 per month</i>
Provisioned Speed (Downlink)	Up to 384kbps
Voice / SMS Tariff	Not Applicable
MMS Tariff	RM0.35 per message
Other Data Tariff	Rates will be based on the current charges for any content downloading including but not limited to ring tone, movies wall papers etc..
SIM Card	Free 128K USIM Card (3G USIM Card)
Free VAS	Not Available
Minimum Allowable Credit Limit	<b>RM150</b>
Deposit	Nil
Upfront Payment	<b>RM68</b>

**Payment Information**

Item	Upon Registration	1st Bill	2nd Bill onwards
	(RM)	(RM)	(RM)
Upfront	68	(68)	0
Connection Fee	0	0	0
Stamp Duty	0	10	0
Pro-rated Package Value (PV)*	0	Pro rate	0
Advanced PV	0	68	68
<b>Total **</b>	<b>68</b>	<b>10 + Pro rate++</b>	<b>68++</b>

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\*\* The total amount does not include 5% government tax,

1. Pro-rated Package Value (PV) is charged in 1st month bill for the Customer who have registered less than a full month's billing cycle
2. Pro-rated PV will also be charged in termination of bill if the Customer disconnects the line before the billing cycle date
3. In the event of the Customer registered on the billing cycle date, one backdated PV will be charged in 1<sup>st</sup> month bill.
4. Voice Calls, Video calls, SMS and Video Streaming are not provisioned with this Package, which means outgoing and incoming calls will be blocked.
5. Customer under this Package will enjoy a free Unlimited Internet Browsing and this Package is only considered unlimited when used domestically (within Celcom's Network). On roaming the calculation of charges will be based on roaming pay per use rates as determined by our roaming partners. Please refer to [www.celcom.com.my](http://www.celcom.com.my) for the data roaming rates
6. However, for international roaming internet browsing / usage, the Customer must subscribe the International Roaming services and the charges will be based on the roaming country's rate and Celcom's prevailing rates.

**Reconnection**

Upon reconnection of the service, the Customer (previously under this Package) will be reconnected into the SAME bill plan and continue to enjoy the tariff rate offered under this Package. RM10 reconnection fee will be imposed.

**Termination**

The customer may terminate the said Package within seven (7) days from the date of activation by Celcom. For avoidance of doubt, the customer may only terminate the said Data Package at any of Celcom's branches.

**By signing this form, I hereby confirm that I have read, clearly understood and agreed to the aforesaid terms and conditions**

(Customer Signature)

In the presence of

\_\_\_\_\_

\_\_\_\_\_

Customer's Name :

Staff Name :

NRIC. No (New) :

Staff No :

Date :

Date :